

## **HEDIS Lunch and Learn – Diabetes Care**

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## **Immunization Survey**

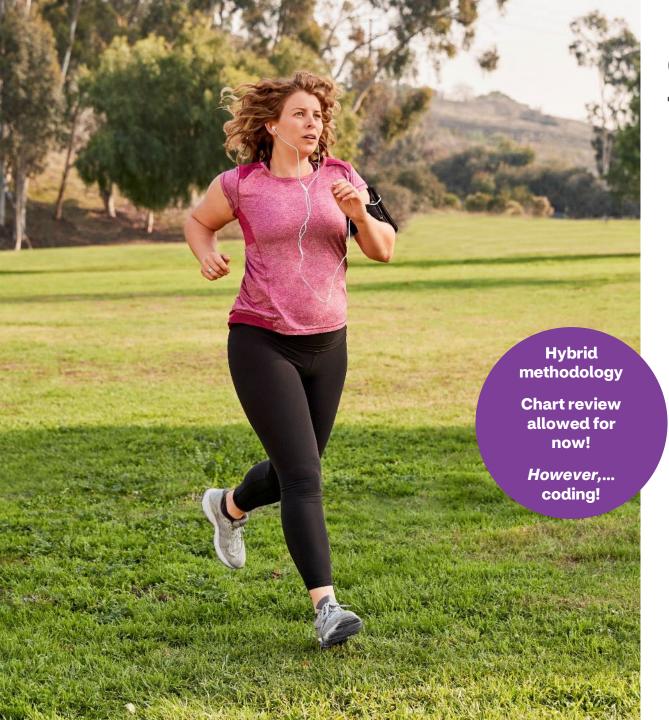
### https://forms.office.com/r/hYTzD3MSrq

### **Provider Immunization Survey**





Glycemic Status Assessment for Patients with Diabetes (GSD)



## **Glycemic Status Assessment for Patients with Diabetes (GSD)**

Members 18-75 years of age in the measurement year with a diagnosis of diabetes (Type 1 and Type 2) whose most recent glycemic status or glucose management indicator (GMI) was controlled during the measurement year:

• Glycemic status assessment < 8.0%

### The result of the <u>most recent</u> glycemic status assessment (HbA1c or GMI) A1c in measurement year.

### Additional notes:

- GMI values must include documentation of the continuous glucose date range used to derive the value. The terminal date in the range should be used to assign assessment date.
- If multiple glycemic assessments were recorded for a single date, use the lowest result.
- GMI results collected by the member and documented in the medical record are eligible for use.



### Hemoglobin A1c Control for Patients with Diabetes (HBD) Coding

HbA1c Test CPT: 83036, 83037

HbA1c Results – can decrease chart review! CPT-CAT- II: 3044F, 3046F, 3051F, 3052F

3044F	3051F	3052F	3046F
<7	7.0 – 7.9	8.0 -9.0	>9



## Blood Pressure Control for Patients with Diabetes (BPD)



### Blood Pressure Control for Patients with Diabetes (BPD)

Members 18-75 years of age in the measurement year with a diagnosis of diabetes (Type 1 or Type 2) whose blood pressure was:

 Adequately controlled (<140/<90 mm Hg) during the measurement year

Must be most recent of measurement year.

Systolic AND diastolic MUST be below the thresholds (less than 140 <u>and</u> less than 90) to be considered compliant.





## Blood Pressure Control for Patients with Diabetes (BPD) Coding

### **CPT-CAT-II**: - Can decrease chart review!

### Systolic:

- **3074F –** Most recent systolic BP less than 130
- **3075F –** Most recent systolic BP 130-139
- **3077F –** Most recent systolic BP greater than or equal to 140

### **Diastolic:**

- **3078F –** Most recent diastolic BP less than 80
- **3079F –**Most recent diastolic BP 80-89
- **3080F –** Most recent diastolic BP greater than or equal to 90

### \*Please bill one code each for systolic and diastolic



## Eye Exam for Patients with Diabetes (EED)

# Eye Exam for Patients with Diabetes (EED)

Members 18-75 years of age in the measurement year with a diagnosis of diabetes (Type 1 or Type 2) who had:

- A retinal or dilated eye exam performed or interpreted by an eye care professional (optometrist or ophthalmologist) in the measurement year
- A negative retinal or dilated eye exam (negative for retinopathy) by an eye care professional in the year prior to the measurement year.





## Eye Exam for Patients with Diabetes (EED) Coding

### **Eye Exam with Eye Care Professional:**

CPT:67028, 67030, 67031, 67036, 67039-67043, 67101, 67105, 67107, 67108, 67110, 67113, 67121, 67141, 67145, 67208, 67210, 67218, 67220, 67221, 67227, 67228, 92002, 92004, 92012, 92014, 92018, 92019, 92134, 92201, 92202, 92227-92229, 92230, 92235, 92240, 92250, 92260, 99203-99205, 99213-99215, 99242-99245

HCPCS: S0620, S0621, S3000

### **Eye Exam billed by ANY Provider**

CPT-CAT-II: 2022F-2026F, 2033F, 3072F



### **Member and Provider Incentives:**



<u>Members</u> - who receive a diabetic eye exam with an eye care provider can receive a \$50 reward.

<u>All PCPs</u>—Encourage targeted members to obtain a diabetic eye exam with an eye care provider. For each claim we receive for this service performed on your targeted patients, you will receive **\$50**.



## Kidney Health Evaluation for Patients with Diabetes (KED)



## Kidney Health Evaluation for Patients with Diabetes (KED)

### Who is in the measure (denominator)?

- Members aged 18-85 as of 12/31 of the measurement year
- Diagnosis of diabetes (Type 1 or Type 2)

## What makes the member compliant (numerator)?

1. At least one Estimated glomerular Filtration rate (eGFR)

#### AND

- 2. At least one urine albumin-creatinine ratio (uACR) identified by either of the following:
  - A. Both a quantitative urine albumin test, *AND* a urine creatinine test, (with service dates four days or less apart), **OR**
  - B. A uACR/Urine Albumin Ratio test



## **Kidney Health Evaluation for Patients with Diabetes Coding**

**eGFR CPT**: 80047, 80048, 80050, 80053, 80069, 82565

Urine Albumin CPT: 82043

Urine Creatinine CPT: 82570



## **Gaps in Care**

## Challenges

### Why Gaps in Care?



- Missing GMI no evidence of GMI in chart and/or no A1c claim
- POCT/ in-office A1cs not billed/received on a claim
- Documentation of A1c results documented as a range - does not meet chart review criteria (if chart review)
- GMI/A1c results show poor control member remains non-compliant
- ABHWV not receiving all documentation during HEDIS
- Elevated BPs not reassessed and documented
- Need to go to another facility for A1c if not able to perform in-office
- Hospital A1cs not available in PCP record

iMi

- Member reported BPs during telehealth visits are not present in the chart – these can be used to meet compliance.
- Member-reported blood pressures documented as range, and not exact values
- Documented blood pressure readings are poorly controlled both systolic BP must be below 140 AND diastolic BP must be below 90 (not equal to)
- Member misconception regarding the difference between glucose checks and A1c testing
- Denial for some members "touch of sugar"
- No referral for eye exam

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- Retinal eye exams results must be reviewed by an eye care professional (optometrist/ ophthalmologist)
- Member unaware diabetic eye exams are covered- educate members regarding \$50 gift card from ABHWV for a completed diabetic eye exam.
- Inconsistent focus on nutrition, exercise and lifestyle that can significantly impact BP and A1c control
- Not taking medication as prescribed (time, dose, frequency); feels okay
- Misunderstanding of medication regimen instructions, side effects
- Stop taking without consulting physician
- All components for kidney health
  evaluation not completed



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## Take-Aways

## **Take-away Actions - Diabetes**

#### **Educate members** regarding importance

of all diabetes care (A1C, BP, eye exam, kidney tests, etc.).

Also, healthy nutrition, exercise and lifestyle

### Best **Practice**

Use CPT II codes for BP and A1c results to capture results administratively

Chart review can potentially be greatly minimized

> are coming in for regular office visits for diabetes care medication refills.

Consider partnering with **ABHWV** to hold a **Diabetes event** to close A1c, blood pressure and eye exam gaps in care

Members receive \$25 gift card

**Be sure diabetes** diagnosis and medication coding that is carried over in the EMR is always accurate and current.

Consider using a flag to review potential need for diabetes services (A1c, kidney tests, eye exam, BP) at each visit.

Remember

\$50 member eye

exam incentive

\$50 provider eye

exam incentive

**Be sure members** verses only getting

**Request office visit** notes and results of tests performed by specialists.

## **Take-away Actions - Diabetes**

**Ensure that both** 

outside labs and inoffice/point of care

test results

are billed

appropriately and

documented in the

medical record.

Reassess and document blood pressure during visit if initially elevated

Be sure to record **ALL** readings taken.

Be sure to record all member-reported BPs in the medical record

Exact values are required (no ranges such as 120s/80s or 120-130/70-80)

#### Consider offering inoffice A1c testing

Code POCT/in-office A1cs when performed!

Send all documentation during HEDIS, including eye exams and inoffice A1cs, and GMI results

### Best Practices

Consider setting up EMR data file transfer/supplemental data feed to capture services throughout the year

> Review & reconcile medication at every visit

Educate on importance of taking medication as prescribed, side effects and reporting side effects.

> Assess member understanding

Educate members regarding difference between glucose checks and A1c tests. If the member's eye care provider and date the member last had a retinal eye exam is known, document the eve

care provider, date, and result in the chart.

Be sure to code for lab tests and results performed in your office.

Remember to use CPT II codes for A1c and BP results!

# **Questions?**

### ABHWV website HEDIS Section

## **NEW Provider**

There is now a HEDIS tab within the Provider Tab on the ABHWV website. The following are now available:

- 1. What is HEDIS? a short description of HEDIS
- 2. HEDIS News You Can Use –emailed to providers each month and will be available on the website, including current and prior months
- **3. HEDIS Toolkit For Provider Offices** comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
- 4. HEDIS Lunch and Learn Webinars For Providers monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

https://www.aetnabetterhealth.com/westvirginia/providers/hedis.h tml



## **Closing Thoughts and Resources**

### Members trust you!

Patients consider you their most trusted source of medical information.

Your guidance and encouragement is critical in their diabetes management.

Allow time for discussion and questions. Hearing your answers can help patients feel more confident and comfortable.

### ABHWV Quality Partnerships

#### Melani McNinch, Senior Mgr, ABHWV Quality HEDIS Manager

<u>ABHWVHEDIS@aetna.com</u>

#### EMR data file transfer options

Tosha Morris ABHWVHEDIS@aetna.com

304-348-2003

#### Wellness Event Partnering

David Roberts

ABHWVHEDIS@aetna.com

304-539-9046

Alana Hoover, ABHWV Quality Practice Liaison

HooverA2@aetna.com

### Other Resources

### ABHWV Integrated Care Management

Refer member to Aetna Better Health of West Virginia Case Management:

- Fax to 844-330-1001
- Call 1-888-348-2922.

#### **Diabetes links:**

https://professional.diabetes.org/c ontent-page/practice-guidelinesresources



# Thank You for making a difference!

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