

# Rewarding healthy behaviors - Mountain Health Promise

Good health practices	Reward
Targeted community health events	\$25 gift card
Behavioral health follow-up appointment within 7 days	\$25 gift card
Adolescent well care ages 12-18 years	\$25 gift card
Full series of adolescent immunizations	\$25 gift card
Children's dental checkup ages 2-3 years	\$25 gift card
Keep Kids Safe	Opioid lock box
Healthy activities	
Adult walking program	\$25 gift card
Health-related summer camps for children	Camp scholarship
Complete Ted E. Bear, MD® quarterly healthy activities	Gift
ATV safety	\$25 gift card
School-related activities	
After school program	\$50 toward cost of 4-H program
High school graduation prep courses	High school equivalency diploma & certificate training
Connections for Life Program (ages 13-17)	Tablet
Connections for Life Program (ages 18+)	Laptop
Pregnancy	Reward
6 prenatal appointments	Cribette
1 post-partum appointment 7-84 days after having your baby	\$50 gift card
Enroll in Mom and Babies program	Cribette or baby wrap carrier
Complete the Mom and Babies Program	Educational toy
Preventive dental program	Up to 2 checkups during pregnancy

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### Stay connected

- Our informed health line is available 24 hours a day, 7 days a week **1-855-200-5975**.
- Web-based health risk screening with self-management tools

## Case management/care coordination

- Certified diabetes management program allows our members to take a more active role in their health care
- Care coordination through baby's first year for mothers with high risk or substance abuse during pregnancy and for NICU babies with chronic or complex conditions
- Respiratory therapist for individualized education
- Specialized care managers:
- Neonatal abstinence syndrome
  - -NICU
  - High-risk OB
  - Regional face-to-face case management with high-risk members
  - Behavioral health care managers

#### Education

- Asthma care kit with education materials and peak flow meter with enrollment in our asthma program
- Diabetic education and cooking demonstrations at statewide events

- WV Tobacco Quitline, plus a certified counselor on staff to help you stop using tobacco. Just call 1-800-QUIT-NOW (1-800-784-8669).
- Congestive heart failure wellness tools, including bathroom scale and tracking booklet
  - Cub Club membership for children under 13

## Additional programs and services

- Statewide community outreach programs and wellness education for all ages
- Care managers help members manage medications, disease and improve overall health
- Licensed psychologists on staff for behavioral health issues
- Certified lactation counselor available for one-on-one consultations
- + Targeted health care drives
- Dental hygiene kits (pediatric or adult toothbrush, toothpaste and floss) available
- Opportunity to participate in the Member Advisory Committee
- Family Information, Support, and Help (FISH) program recognizing children's emotional problems and knowing where to turn
- Billboxes to help manage medications

Aetna Better Health of West Virginia is available to eligible members in **ALL** 55 counties. Member Services **1-888-348-2922** (TTY: **711**)

## AetnaBetterHealth.com/WestVirginia



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**English:** Attention: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card or **1-800-385-4104** (TTY: **711**).

**Spanish:** Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en el reverso de su tarjeta de identificación o al **1-800-385-4104** (TTY: **711**).

Chinese: 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電您的 ID 卡背面的電話號碼或-1-800-385-4104 (TTY: 711)。