

Aetna Better Health® of West Virginia
500 Virginia Street East, Suite 400
Charleston, WV 25301



August 6th, 2024

Aetna Better Health® of West Virginia

Notice:

Dear Health Care Professional/Hospital Administrator

We are excited to announce that Aetna Better Health of West Virginia has partnered with Quest Analytics/BetterDoctor to assist with ensuring the accuracy of our Medicaid provider directories. Quest provides a range of tools to ensure that payers have the most up to date data in our directories, ensuring patients have clear access to care.

Quest Analytics provider data verification and validation solutions make it easy for providers to reduce the amount of time spent administering directory data, allowing more time to focus on providing care for your patients.

In the coming weeks you can expect to receive notification from Quest on next steps to validate and update your practice information. We look forward to your engagement and we appreciate your commitment to our members and their health care needs. If you have any questions, please call Provider Services at **1-800-348-2922** (TTY: 711).

Sincerely,

A handwritten signature in black ink that reads "Jennifer Dougherty-Gallagher". The signature is written in a cursive style.

Jennifer Dougherty-Gallagher, Executive Director
Medicaid Provider Operations & Support