



LONG TERM SERVICES & SUPPORTS (LTSS) MATRIX UPDATE PROVIDER NOTIFICATION CONTENT:

EFFECTIVE DECEMBER 1, 2022

HHSC comprehensively updated the LTSS billing matrices and incorporated National Correct Coding Initiative (NCCI)-related revisions to be effective December 1, 2022. These updated matrices will be posted in the STAR+PLUS Handbook Policy Updates and STAR Kids Handbook Policy Updates until December 1, 2022, at which time they will officially replace the LTSS billing matrices appendices.

Prior authorizations must be submitted using new codes and modifiers beginning October 17, 2022, for services effective on or after December 1, 2022. Prior authorizations for services on or after December 1, 2022, using old codes will not be accepted.

We are working on providing a provider letter for LTSS services that are already in place or with a span or start date of December 1, 2022.

Resources:

- New LTSS codes and modifiers (Excel) effective December 1, 2022.
https://www.hhs.texas.gov/sites/default/files/documents/star_kids_appendix_iii_billing_matrix_final_eff_dec_2022.xlsx
- STAR+PLUS Handbook Revisions: <https://hhs.texas.gov/handbooks/starplus-handbook/22-2-appendix-xvi-revised>
- STAR Kids Handbook Revisions: <https://hhs.texas.gov/handbooks/star-kids-handbook/22-1-appendix-iii-revised>

As always, do not hesitate to contact your Aetna Better Health of Texas Provider Relations Representative with any questions or comments.

CHIP

Bexar area

1-866-818-0959 (TTY: 711)

Tarrant area

1-800-245-5380 (TTY: 711)

STAR (Medicaid)

Bexar area

1-800-248-7767 (TTY: 711)

Tarrant area

1-800-306-8612 (TTY: 711)

STAR Kids

Dallas and Tarrant areas

1-844-787-5437 (TTY: 711)