



Aetna Better Health® of Texas

Pharmacy Network Changes effective January 1, 2021

Dear Aetna Provider:

Effective **January 1, 2021**, Aetna Better Health of Texas members will be transitioned to a network with CVS Caremark that continues to meet member access requirements but may offer fewer pharmacy providers.

As of January 1, 2021, Walgreens will no longer be in our pharmacy network. The new pharmacy network will include CVS Pharmacy, Walmart, and some independent pharmacies. Members will be able to utilize their current pharmacy until December 31, 2020.

Our pharmacy network directory may be accessed at any time on our website at **AetnaBetterHealth.com/Texas**, then click on "Find a Provider/Pharmacy". Members may also contact the Member Services Department for assistance in locating a pharmacy near them.

What this means to you:

- If you electronically transmit or call in prescriptions for an Aetna Better Health of Texas member, please be sure the pharmacy is not a Walgreens pharmacy after December 31, 2020.

If you have questions or require more information, please contact Provider Relations at:

Medicaid STAR:

Bexar: **1-800-248-7767**

Tarrant: **1-800-306-8612**

CHIP:

Bexar: **1-866-818-0959**

Tarrant: **1-800-245-5380**

Medicaid STAR Kids:

Dallas/Tarrant: **1-844-787-5437**

We thank you for your continued service and dedication to our members.