

Dear Provider,

Aetna Better Health[®] of Oklahoma is excited to partner with HHAExchange to implement an Electronic Visit Verification (EVV) system to validate in-home visits for SoonerSelect recipients. This will bring Aetna Better Health into compliance with federal regulations, ensure members are receiving services as planned and authorized, improve the accountability of caregiver services, and ensure payment accuracy for services provided.

EVV Go-Live date for MCO providers is November 4, 2024

Navigating EVV with Oklahoma MCOs

We know that change can be difficult, but we are here to help you through each step of the process. To make this transition as smooth as possible, we have created a helpful video that outlines the next steps and important information you need to know to get started. Such as:

- Who is HHAExchange?
- How do I set my agency up for success?
- What's next and who should be involved?

Watch video now!

<https://www.HHAExchange.com/okvid>

Under Section 12006(a) of the 21st Century Cures Act, states are required to implement EVV for all SoonerSelect personal care services and home health care services that require an in-home visit by a provider. Oklahoma has decided to use an “Open Vendor Model” which allows providers and managed care organizations to use Oklahoma Health Care Authority’s (OHCA) selected EVV system, or an alternate EVV system of their choosing.

The Aetna Better Health selection of HHAExchange allows providers to utilize the HHAExchange system at no cost. The system includes data collection and a pre-billing module to support Aetna Better Health and its providers. HHAExchange will support Aetna Better Health by consolidating all visit data and submitting this to OHCA, regardless of the EVV tools used.

All providers should complete the HHAExchange Provider Onboarding form no later than August 16, 2024. The information provided through the survey is critical to configure your EVV Portal, ensuring your agency's compliance. If working with multiple Managed Care Organizations, each agency only needs to complete this form once.

Complete the HHAExchange Provider Onboarding Form:

<https://www.HHAExchange.com/ok-onboarding>



HHAExchange Provider Onboarding Form

Questions?

Stay up to date on EVV in Oklahoma at:

<https://Oklahoma.gov/ohca/individuals/programs/electronic-visit-verification.html>

For questions or help, please visit the HHAExchange Oklahoma Info Hub.

<https://www.HHAExchange.com/info-hub/oklahoma>

For plan specific questions, please contact:

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