



Aetna Better Health®
of Oklahoma

Aetna Better Health® of Oklahoma
777 NE 63rd Street, Suite 100
Oklahoma City, OK 73116

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IMPORTANT INFORMATION - ACTION NEEDED

Dear Provider Partner,

Aetna Better Health® of Oklahoma identified that some providers may not have responded to recent notifications sent through Availity.

If you received an email from Reply@Discover.Availity.com, please review and respond as soon as possible.

Why this matters

Your participation status will change from a participating provider to a non-participating provider effective June 30, 2026, if the credentialing process has not been completed. The move to non-participation will have the following impacts:

- Members will not be assigned or referred to you
- Your claims will be paid at 90% of Medicaid rates

If you have already responded, no action is needed.

If you have questions, our team is here to help. Contact the Provider Engagement team at **1-844-365-4385** or **ABHOKProviderEngagement@Aetna.com**

The recipient of this fax may make a request to opt-out of receiving telemarketing fax transmissions from Aetna. There are numerous ways you may opt-out: The recipient may call toll-free **877-265-2711** and/or fax the opt-out request to **1-888-263-9488**, at any time, 24 hours a day/7 days a week. The recipient may also send an opt-out request via email to **do_not_call@aetna.com**. An opt out request is only valid if it (1) identifies the number to which the request relates, and (2) if the person/entity making the request does not, subsequent to the request, provide express invitation or permission to Aetna to send facsimile advertisements to such person/entity at that particular number. Aetna is required by law to honor an opt-out request within thirty days of receipt. An opt out request will not opt you out of purely informational, non-advertisements, such as prior authorization requests and notices.

Better health highlights

Open enrollment is May 1–June 12, 2026

Open enrollment is coming soon. This is a key time for members to choose the coverage that fits their needs. If you have questions, reach out — we're here to support.

New universal roster now available for credentialing

Our updated roster template is ready to use. It makes credentialing easier across health plans and helps keep provider information current and accurate. Using this roster helps reduce delays and supports faster updates for your practice.

Access the roster [here](#).

AI/AN members can choose to opt in

Members who are American Indian or Alaskan Native can opt in to SoonerSelect and choose a health plan. If you serve AI/AN members, we can help answer questions and connect them to services that support their health and well-being.