



CPSE Prior Notice

Starting July 2022, Aetna will give prior notice to providers by posting a description online when Aetna discovers a Claim Processing Systemic Error (CPSE). Our intent is to post notice as soon as possible following discovery.

There are two new CPSEs that will be appearing on the July 15th report that Aetna would like to post notice of before the report.

- 1) CPSE #108 Aetna discovered an issue with codes H2017 & H2019 where claim scenarios that should be paying off of the variable pricing stored procedure were errantly processing to the fixed pricing fee schedule and firing edit 293 / 147.
- 2) CPSE #109 Aetna discovered claim billed under service code T1019 were underpaid.

As always, do not hesitate to contact your Aetna Better Health of Ohio Provider Relations Representative with any questions or comments. 855-364-0974.

Sincerely,

Provider Services

Aetna Better Health of Ohio