Aetna Better Health® of Ohio

(Medicare-Medicaid Plan) PO Box 842663 Dallas TX 75284-2663



AETNA BETTER HEALTH OF OHIO

August 14, 2024

Dear Health Care Professional/Hospital Administrator:

New review process for DRG claims

We want to inform you about an upcoming new process that will affect Aetna Better Health of Ohio. For admission dates on or after 9/16/24, we will perform prepayment coding reviews of diagnosis-related group (DRG) claims. As always, we want to ensure the claims correctly show the services you provide to our members.

Helpful tips to ensure you get paid correctly

To make sure we review your claims quickly and accurately, please give us the necessary clinical information up front. After we get your claims, we will:

- Review DRG facility claims based on case history
- Check to ensure the ICD diagnosis and procedure codes show the appropriate DRG was billed

As always, do not hesitate to contact your Aetna Better Health of Ohio Providers Relations Representative with any questions or comments.

Thanks for all you do!

Sincerely,

Aetna Better Health of Ohio

Aetna Better Health of Ohio is a health plan that contracts with both Medicare and Ohio Medicaid to provide benefits of both programs to enrollees. *If applicable, Aetna will follow the overpayment recovery timeframe for contracted providers as outlined in the executed provider contract.