

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #002: Aetna has identified a contract alignment error causing potential under/over payments or denials for FQHC providers. Current reimbursement logic pulled rates from incorrect fee schedule.	10/24/2022	12-Federally Qualified Health Center	Within 30 business days	07/01/22 to Current	Open
ISSUE #003: Aetna has identified an underpayment issue for HCPCS H2000 In connection with provider specialty 371. The estimated underpayment per occurrence is \$11.07. Current configuration efforts are in process to prevent future underpayments and correct previous underpayments.	10/27/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider	Within 30 business days	07/01/22 to Current	OPEN

Updated: 11/7/2022

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

ISSUE #004: Aetna has experienced a slight delay in implementing V40 inpatient rate update effective 10/1/22. As a result, overpayment has occurred with claims gone out the door. The overall inventory was on hold while the update was implemented. V40 was deployed 10/25/22.	10/17/2022	01-Hospital (Inpatient)	10/25/2022	10/1/2022 to 10/25/2022	OPEN
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Updated: 11/7/2022

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