



Aetna Better Health® of Louisiana

## MINUTES OF THE AETNA BETTER HEALTH OF LOUISIANA Q1 MAC MEETING September 30, 2021

The Aetna Better Health of Louisiana Member Advisory Council met in virtual session on September 30, 2021, at 5:30pm. The meeting was held virtually through a WebEx.

### Council Members present:

Jessica Trepagnier

Jessica Guillory

Judy Gibson Houston

Gwen Mack

April Sallier

Makeitha Johnson

Representative(s) from LDH

One (1) ABHLA Member

### Call to Order

Co-Chair, Jessica Trepagnier called the meeting to order at 11:35pm

Introductions were given by everyone in attendance.

Policy Statement read by Jessica Trepagnier, Co-chair  
MAC Ground Rules & Responsibilities, Jessica Trepagnier

### Community Initiative & Educational Events

#### Open discussion -

ABHLA member asked questions regarding dental benefits: how to access and how to find a new provider. ABHLA Community Development team accessed the online dental provider directory and helped member navigate to a provider in the network.

LDH representative from NFP/PAT asked questions regarding events and community outreach, how to get more involved as well as gave an indepth description on the NFP/PAT Program.

Our Meeting Adjourned- 1:15pm

