



June 6, 2022

RE: Annual Cultural Competency/ Health Equity Attestation

Dear Providers,

Aetna Better Health of Louisiana (ABHLA) has developed effective provider education programs that encourage respect for diversity, foster skills that facilitate communication within different cultural groups and explain the relationship between cultural competency and health outcomes. These programs provide information on our members' diverse backgrounds, including the various cultural, racial, and linguistic challenges that members encounter, and these programs highlight proven methods for responding to those challenges.

As part of our commitment to cultural competency and health equity, **all ABHLA providers are required to complete an annual cultural competency/ health equity training.** Once you have completed the training through ABHLA (which can be accessed [here](#)) or another agency, we request that you complete the attestation linked [here](#) and return it prior to June 20, 2022.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.