

August 2021

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

The Louisiana Department of Health (LDH) has revised [Informational Bulletin 20-5 COVID-19 Provider Update \(August 17, 2021\)](#). Providers are encouraged to read the bulletin in its entirety. Providers should also review [IB 21-11](#) for Reimbursement Updates.

Treatment Coverage

Reimbursement is available for COVID-19 treatments administered in the member's home or residence according to the fee schedule. ABHLA will recycle claims and notify impacted providers as needed when the fee schedule is updated.

Currently, many treatment medications are provided at no cost to providers by the federal government and, therefore, ABHLA will reimburse those medication codes at \$0.

Reimbursement is only made for treatment administration when performed appropriately, defined as:

1. The beneficiary meets the age requirement on the date of service
2. The medication code matches the administration code

ABHLA will continue to update this policy as LDH provides updates due to the need for changes in medication availability and eligibility criteria.

Home Health Services at Hospital Discharge

At the direction of LDH, effective August 19, 2021, Aetna Better Health of Louisiana will automatically approve the initial authorization for home health services at hospital discharge. Instead of a prior authorization, the hospital or the home health agency shall send ABHLA notification of services that an enrollee will receive after discharge and the ABHLA will subsequently approve the initial authorization for services.



Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this reminder notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.