



Aetna Better Health® of Louisiana



Healthy Blue



## Attention:

In order to prevent unnecessary telemedicine denials during the Covid-19 crisis please follow the guidance below:

- Both the **POS 02** and **modifier 95** MUST be used in the applicable fields on each claim line to ensure it will pay appropriately
- All other required modifiers must also be included on the claim form. Examples include therapy modifier, MHR modifiers, etc...
- RHC and FQHC providers billing telemedicine services are required to use Place of service **(POS) 02 with modifier 95** and NOT POS 50 for FQHC's or POS 72 for RHC's.
- Lab Codes should not be billed with POS 02 and are not allowed to be performed via telemedicine. Please reference CMS guidelines for acceptable POS codes for laboratory services.
- To submit a **corrected claim use frequency code 7**

22. RESUBMISSION CODE	ORIGINAL REF. NO.
7	ABC1234567890