

June 2021

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

The Louisiana Department of Health has revised [Informational Bulletin 20-5 COVID-19 Provider Update \(June 17, 2021\)](#). Providers are encouraged to read the bulletin in its entirety. Providers should also review [IB 21-11](#) for Reimbursement Updates.

High Throughput Testing

Effective January 1, 2021, providers may submit claims for U0005 if tests meet the following criteria defined by CMS:

- The test is completed in two calendar days or less, and
- The laboratory completes the majority of their COVID-19 diagnostic tests that use high throughput technology in two calendar days or less for all of their patients (not just their Medicaid-insured patients) in the previous month.

Hospital Discharge Issues

For assistance with resolving hospital discharge problems 24 hours a day, please contact ABHLA at 504-473-6430

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.