

 Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date	6/14/2022
	To	All Network Providers
	From	Provider Experience
	Subject	Healthy Home Visits
	Document number	Aetna-1004

Aetna Better Health of Kentucky is excited to announce a new program launching on June 1, 2022.

The annual healthy home visit is a unique benefit opportunity for adult members to spend up to an hour with a Kentucky licensed physician or nurse practitioner in the comfort and convenience of their home. In partnership with Signify Health, the largest provider of mobile practitioners in the country, Aetna Better Health of Kentucky will be able to provide members a personal and compassionate service that will identify and address challenges that are not evident during a doctor's visit.

This does not replace the members primary provider visits but enhances the visits they have with them in the future. The purpose of the home visit is to gather additional health and quality data from your patient and to understand social and environmental factors obtained from the patient's home that may be affecting their health.

In addition to aiding Aetna Better Health in better understanding the member's/patient's needs for community and clinical programs, this same information may be helpful for the primary care physician or other healthcare providers care plans.

Signify Health healthcare providers will review and document medical history, current medications as well as social determinants of health needs. The assessment also may address existing health conditions and services received that you may not be aware of as they may have been diagnosed and provided by other physicians, such as specialists.

Signify Health and Aetna partnership spans a 9+ year history. All Signify Health clinicians are trained & board-certified doctors, nurse practitioners and physician assistants and are enrolled in the Kentucky Medicaid Program.

If you have general questions, please contact: the Aetna call center at 855-300-5528, Monday through Friday, 7 a.m. to 7 p.m. eastern time.

Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

<INSERT PR CONTACT LIST>