

 <b>Aetna Better Health® of Kentucky</b>  Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	<b>Date:</b>	12/19/2024
	<b>To</b>	All Network Providers
	<b>From</b>	Provider Experience
	<b>Subject</b>	Authorization changes for Chiropractic Providers
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# Authorization changes for Chiropractic Providers

As part of a larger optimization initiative intended to improve operational efficiency and reduce unnecessary provider administration activity, Aetna Better Health of Kentucky plan will **no longer require authorization for the initial twenty-six (26) Chiropractic visits, effective January 1, 2025.**

Evaluation and the first 26 visits, per member per calendar year do not require prior authorization; **Authorization is required prior to the 27th** visit being rendered. Please indicate on your request the date of the 26th visit.

UM reviews by visit. A visit is determined by date of service regardless of the number of codes to be billed during the visit.

As always, do not hesitate to contact your Network Manager with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members

\*\*\*INSERT NETWORK CONTACT LISTING\*\*\*