



March 27, 2026

Provider Notice

Medicaid Precertification Updates

Sensory Integration - 97533

As part of our ongoing work to improve the prior authorization (PA) process for both providers and members, Aetna Better Health of Kentucky wants to share some important updates to our PA requirements. Our goal is to reduce administrative burden, simplify submission and approval processes, and facilitate timely access to appropriate, high-quality care.

This change is Effective 4/30/2026. Code change details can be found below.

These changes include:

- Adding the PA requirement to sensory integration therapy

CPT Code - 97533

Code Description - Sensory Integration

- Additionally, creating a more uniform set of prior authorization requirements for our therapy codes, including adding and changing some PA requirements, to simplify processes, reduce confusion for providers, allow submission on Availity and support future efforts to expand real-time responses to requests.

If you have questions about specific prior authorization codes or how these changes affect your practice, please reach out to your local Provider Engagement representative.

Please visit our [provider website](#) for tips on requesting prior authorization.

Prior Authorization request reminders:

- Include all pertinent clinical information with the PA request.

Phone and Fax Numbers for Prior Authorization:

- Prior Authorization Phone: 1.888.725.4969
- Prior Authorization Fax: 1.855.454.5579
- Prior Authorization SKY Fax: 1.833.689.1422

For a comprehensive listing of authorization requirements by Healthcare Common Procedure Coding System (HCPCS) and Current Procedural Terminology (CPT) codes, please visit Availity at <https://apps.availity.com/availity/web/public.elegant.login> and refer to the prior authorization tool/directory.

You can also search ProPAT, our online prior authorization search tool, which includes a list of services that require authorization. Please remember to check the variance or service partner detail. [AetnaBetterHealth.com/Kentucky/providers/prior-authorization.html](https://www.aetna.com/better-health/kentucky/providers/prior-authorization.html)

As always, do not hesitate to contact your Aetna Better Health of Kentucky Provider Relations Representative with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

[AetnaBetterHealth.com/Kentucky](https://www.aetna.com/better-health/kentucky)

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