

AETNA BETTER HEALTH® OF KENTUCKY

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To: All Network Providers

Fax: <<location fax>>

In the News: 1. Correction to-Who is my Provider Relations Representative?

Effective, **June 26, 2017**, we had a correction to our updated list of our Provider Relations Representative Team. Please use the attached updated “Who is my Provider Relations Representative?” listing, to find out if you will have a new provider relations representative.

The correction is under Hospitals, Gina Gullo is Region 3b and Sherry Farris is 3a. We apologize for any confusion as a result of this error.

You will also find this updated list in two locations on our website at www.aetnabetterhealth.com/kentucky, you will find this listing on the “**For Providers**” page and a copy can also be found under “**For Providers**” and click on “**Document Library**”.

Who is my Provider Relations Representative?

PR Rep	Telephone	Email	Provider Type	Regions (Counties listed below)	Other States
Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	Hospitals**	1, 2, 3b	IN
Sherry Farris	(513) 218-7725	Sxfarris@aetna.com	Hospitals**	3a, 4, 5	TN
JoAnn Rose-Marston	(859) 669-6217	Jxrose@aetna.com	Hospitals**	6, 7, 8	OH, WV
Phillip Kemper	(502) 719-8604	Pxkemper@aetna.com	Non-Hospitals	2, 3, 6	All Other States
Abbi Wilson	(270) 498-1443	Axwilson4@aetna.com	Non-Hospitals	1, 4 IPAs*	TN
Holly Smith	(815) 641-7411	SmithH3@aetna.com	Non-Hospitals	7	OH, WV
			Behavioral Health***	5	
Jacquylne Pack	(606) 331-1075	Jmpack@aetna.com	Non-Hospitals	5, 8	VA
Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Behavioral Health***	Region 1 and 2 CMHC, Baptist Health Behavioral Health***	

*** Behavioral health providers that are not already working with Lori Kelley or Holly Smith will be assigned to the Provider Relations representative for the BH provider's particular region.

Regions Map



List of Counties by Region

Region 1	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
Region 2	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
Region 3	Non-Hospital – Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 3a	Hospital - Carroll, Bullitt, Henry, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 3b	Hospital - Breckinridge, Hardin, Larue, Marion, Meade, Grayson, Jefferson
Region 4	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
Region 5	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
Region 6	Boone, , Campbell, , Gallatin, Grant, Kenton, Pendleton
Region 7	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan,
Region 8	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe
*IPAs	The Physicians Network (TPN), Kentucky Primary Care Association (KYPCA), The Association of Primary Care Physicians (APCP)
**Hospitals	The hospital PR Rep handles the hospital systems, this includes the physician or other specialty groups tied to the hospital