

## AETNA BETTER HEALTH® OF KENTUCKY

### Fax Blast

Find a PDF copy of this fax blast on our website at:  
[www.aetnabetterhealth.com/kentucky/providers/news](http://www.aetnabetterhealth.com/kentucky/providers/news)

---

---

**To:** Network Providers

**Fax:** <<location\_fax>>

**From:** Provider Relations

**Date:** April 8, 2016

CCR Fax Number Update

**Re:** Kentucky Quit Now Program Updates  
Demographic Update Form

**Pages:** 3 pages with cover

---

---

#### Notes:

We appreciate your participation in the Aetna Better Health of Kentucky provider network. Please review the attached information.

**Thank you for being part of the Aetna Better Health of Kentucky network.**

This document may contain confidential or privileged information. If you think you have received this message in error, please contact the sender and then destroy this document immediately. Thank you, Aetna Inc.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

©2016 Aetna Inc.

To: Network Providers  
From: Provider Relations  
Date: April 08, 2016  
RE: Concurrent Review (CCR) Fax Number Update  
Kentucky Quit Now Program Updates  
Demographic Update Form

---

**1. CCR Fax Number is 1-855-454-5043**

Please check all documents at your facilities containing the Aetna Better Health of Kentucky Concurrent Review (CCR) fax number to ensure you are using the correct fax number. The Concurrent Review fax number is **1-855-454-5043**.

**2. DMS Fact Sheets from Quit Now Kentucky**

The Department for Medicaid services has distributed fact sheets from the Quit Now Kentucky Program. Please visit our website at [www.aetnabetterhealth.com/Kentucky/Providers/Provider News](http://www.aetnabetterhealth.com/Kentucky/Providers/Provider%20News) to find copies of the following program fact sheets:

- AAR FS16 - Ask, Advise, Refer to Quit Now Kentucky
- Cessation Services FS16 – English and Spanish
- Pregnancy Post-Partum Protocol FS 16

**3. Please check your demographic information on our website**

Now that we have transitioned to Aetna Better Health of Kentucky we ask you take a moment to visit our website at [www.aetnabetterhealth.com/kentucky](http://www.aetnabetterhealth.com/kentucky) and check our provider search/directory and your respective information. Please view your locations, phone numbers, etc. and provide any corrections on the attached form.

Please fax back to **1-855-454-5584**. Thank you for your assistance in making sure our members have the most updated and current provider information available.

Aetna Better Health® of Kentucky  
9900 Corporate Campus Drive, Suite 1000  
Louisville, KY 40223



## AETNA BETTER HEALTH® OF KENTUCKY

### Address Change/TIN Change for Providers

**Return via mail or fax to:** Aetna Better Health of Kentucky  
ATTN: Provider Relations  
9900 Corporate Campus Drive, Suite 1000  
Louisville, Kentucky 40223  
Fax 1-855-454-5584

**Name/Address Change**

**Current**  
Physician Name: \_\_\_\_\_

Clinic Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

TIN: \_\_\_\_\_

Effective Date of Term: \_\_\_\_\_

**New**  
Physician Name: \_\_\_\_\_

Clinic Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

TIN: \_\_\_\_\_

Effective Date of Term: \_\_\_\_\_

**Address Correction:**

Physician Name: \_\_\_\_\_

TIN: \_\_\_\_\_

Correct Address:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**TIN Change – No change of Address (please include copy of W-9)**

Physician Name: \_\_\_\_\_

Clinic Name: \_\_\_\_\_

Legal W-9/Billing Name: \_\_\_\_\_

OLD TIN: \_\_\_\_\_

NEW TIN: \_\_\_\_\_

Effective Date of New TIN: \_\_\_\_\_