



24/7 MEMBER SUPPORT

Pyx Health Program

In the moments you can't be there to support your members, we're here to help.

We build connections with each member to bridge the gap between their precise needs and your organization's resources – all while providing a friend who cares.

Real-time companionship and encouragement

Our friendly chatbot, Pyxir, and the Pyx Health Compassionate Support Center staff make for a helpful combination of compassionate human interaction and an on-demand mobile experience. With the Pyx Health program, your members can:

» **Access resources, screenings, and Social Determinants of Health (SDOH) needs**

In addition to providing quick and easy access to your member resources, the Pyx Health program also regularly screens for loneliness, depression, anxiety, and SDOH needs (housing, food, childcare, etc), and offers real-time help to alleviate these issues.

» **Chat with Pyxir, our friendly chatbot**

Pyxir and his best friend Rudy provide 24/7 companionship, humor, and uplifting support with loneliness, anxiety, motivation, and more.

» **Get human support**

Our Compassionate Support Center is there to assist members over the phone—making them feel heard, seen, and helped in times of need with a referral to your member or a community-based organization. A personalized 8-week program, the Thrive Pathway is available to empower your members who are chronically lonely to actively engage in self-care and enhance their social support network and skills.

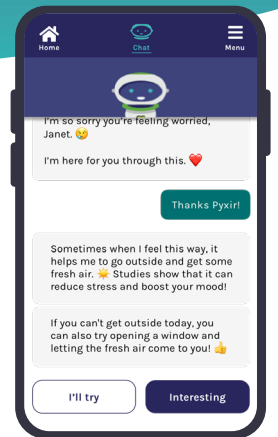
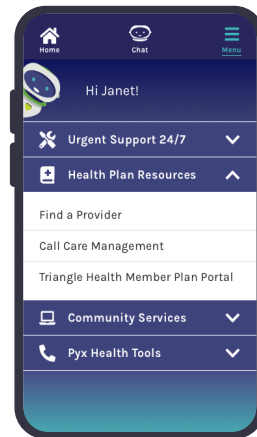
Pyxir responds immediately to high screening scores with empathy and care, while the Compassionate Support Center staff follows up within 24 hours. Our job is to support members outside of the care setting, relieving the burden on health care staff and allowing your team to do what you do best.

Signing up is easy!

Members can search “Pyx Health” in the Apple or Google Play app stores or go to HiPyx.com. Questions?



Aetna Better Health[®] of Kansas



Above: Pyxir chat
Right: Resource menu
Below: SDOH screening



You have no idea how good it felt to answer the phone and have someone ask me, 'How are you feeling today?' It feels like I really do have friends.

Maria, Pyx Health member



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Mon.-Fri. 8:30am-5pm AZ time