

**Aetna Better Health® of Kansas**  
9401 Indian Creek Parkway, Suite 1300  
Overland Park, KS 66210



## **Aetna Better Health® of Kansas**

### **Reminder – Itemized Statements for Inpatient Hospital Admissions**

Aetna Better Health of Kansas requires all inpatient hospital claims that have an expected reimbursement of \$25,000 and above be accompanied by an itemized statement to process the claim. Claims submitted without the itemized statement will be denied.

As a reminder when submitting an itemized statement to support a hospital claim, it would not be necessary to share additional medical records other than the itemized statement itself, unless those additional medical records are requested.

To ensure timely processing, the provider should only submit the minimal amount of member protected health information that is needed to process the claim.

#### **Questions?**

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: [providerexperience\\_ks@aetna.com](mailto:providerexperience_ks@aetna.com)