

Aetna Better Health® of Kansas
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Aetna Better Health® of Kansas

Removal of Prior Authorization for Nursing Facility/Custodial Care and Intermediate Swing Bed Services

Aetna Better Health of Kansas has removed the requirement to obtain prior authorization for Nursing Facility/Custodial Care and Intermediate Swing Bed services retroactively to dates of service beginning **January 1, 2019**. Prior authorization is not required when billing for Nursing Facility/Custodial Care and Intermediate Swing Bed services.

Providers who have received claims denials due to no authorization do not need to resubmit claims. Aetna Better Health of Kansas will reprocess affected claims.

Updates on the status of claims reprocessing will be available on the KanCare 2.0 Open Claims Resolution Log, Issue #118, available on the KMAP website www.kmap-state-ks.us/Public/homepage.asp under Providers > Bulletins.

Questions?

If you have questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department at **1-855-221-5656**.