



June 28, 2021

Dear Valued Provider,

This provider bulletin serves as a notice that Aetna Better Health® of Illinois will be reissuing checks to a small subset of providers in which funds were erroneously returned to banks. These checks are being reissued for check dates 06/12/2021 and 06/15/2021.

In the event you were impacted by this error, you would have received direct communication from your assigned Network Relations Consultant. If your organization incurred any Non-Sufficient Funds (NSF) charges related to this update, please submit documentation of any incurred fees to your assigned Network Relations Consultant or via e-mail to ABHILProviderRelations@aetna.com. Otherwise, there is no additional action needed at this time.

Please feel free to contact your assigned Network Relations Consultant with any additional questions.

Thank you for your continued partnership.

Aetna Better Health of Illinois