

Aetna Better Health® of Illinois
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Cleveland, OH 44181-8031



August 26, 2025

Aetna Better Health® of Illinois

H2015 and H2016 code limitations

This notice serves as a reminder that Aetna Better Health® of Illinois has limitations in place for the below codes:

- **H2015** - Comprehensive community support services, per 15 minutes
- **H2016** - Comprehensive community support services, per diem

Providers who are in network with Aetna Better Health of Illinois do not require authorization for the first 360 units (90 hours) per member, per provider. After 360 units, prior authorization is required. Prior authorization is always required for non-participating providers.

Questions?

Please contact your assigned [Provider Relations representative](#) with any questions.