April 29, 2025

Aetna Better Health® of Illinois
Certified Community Behavioral Health Clinic claim reminders

Certified Community Behavioral Health Clinic (CCBHC) providers are reminded of a few points about CCBHC billing:

- Please ensure the encounter code T1040 is on the first line of the claim with your facility rate on that line.
- All additional services rendered on the same day must be listed on the subsequent claim lines.
- T1040 will be paid under the Medicaid benefit.

Aetna Better Health of Illinois will be overriding timely filing for all CCBHCs until 10/31/2025.

If you have claims that are now outside of timely that you are going to be submitting, please share claim volume and dollar amount via e-mail:

- Medicaid - **BarendtHernandezH@AETNA.com**
- MMAI - **WagyS@aetna.com**

All timely filing denials will be overridden until October 31, 2025. Starting on November 1, 2025, timely filing rules will be reinstated and no additional overrides will be permitted.

CCBHC school-based settings
When submitting claims for CCBHC services in a school-based setting, be sure to use place of service 03 on the detail line. This detail line should always reflect your actual place of service (POS).

Service line 1 should still be billed T1040 with POS 99. This is essential for proper processing and reimbursement of your CCBHC school-based related claims.

Below are Place of Service (POS) code descriptions. Please make sure you are using the correct detail service line place of service.

Example: School-Based Setting

ClaimID	ClaimLine	DosFrom	POS	ServCode	Units billed	Modifier Code	Claim Line Billed Amount	Claim Line Paid Amount
25##########	1	1/21/2025	99	T1040	1		129.33	129.33
25##########	3	1/21/2025	03	H2015	1		0	0

More information about the CCBHC initiative is available from HFS at
https://hfs.illinois.gov/medicalproviders/certifiedcommunitybasedhealthcenterinitiative.html.

Questions?

Please contact your assigned **Provider Relations representative** with any questions.