

Aetna Better Health® Premier Plan MMAI

(Medicare-Medicaid Plan)

7400 W. Campus Road, MC F494

New Albany, OH 43054



Dear Provider,

Effective July 21, 2024, Aetna Better Health Premier Plan MMAI members will no longer receive non emergent medical transportation from Medical Transportation Management. All non-emergent transportation for Aetna Better Health Premier Plan MMAI members should be scheduled through new non-emergent medical transportation vendor Access2Care.

To schedule transportation on behalf of a member please contact Access2Care at 888-513-1612 or contact Aetna member services 866-600-2139 for assistance. As always, do not hesitate to contact your Aetna Better Health Premier Plan MMAI Provider Relations Representative with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health Members.

Sincerely,

Provider Services

Aetna Better Health Premier Plan MMAI

Phone: 866-600-2139