


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 1340 Concord Terrace Sunrise FL, 33323 www.aetnabetterhealth.com/florida	Date:	September 24, 2018
	Purpose:	Provider Bulletin: Integrated Care Management Programs
	Subject:	Management Programs Information
	Products:	FHK/MMA
	From:	<u>Provider Relations - Medicaid</u>

Dear Provider,

The purpose of this notice is to advise you of all the Integrated Care Management Programs that Aetna Better Health of Florida offers to your patients. Please review the attached document with all the details.

If you have a patient that you would like to refer to our Integrated Care Management Program please contact Member Services at 1-800-441-5501.

We appreciate your continued service to our members. For additional information please feel free to contact our Provider Relations Department via:

E-mail: FLMedicaidProviderRelations@aetna.com,

Fax: 1-844-235-1340

Telephonic:

- MMA 1-800-441-5501
- LTC 1-844-645-7371
- FHK 1-844-528-5815

Sincerely,

Provider Relations

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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Aetna Better Health[®] of Florida

Did you know?

Aetna Better Health of Florida offers Integrated Care Management to your Patients!

Integrated Care Management Program

The goal of the integrated care management program is to improve member health outcomes by connecting individuals to the right care and services. We do this by engaging members in addressing their critical physical, behavioral, environmental and social needs as we help them to achieve their own optimal level of functioning.

Disease Management

A component of ICM that is offered is assistance with the management of chronic conditions. Aetna Medicaid works with members to address issues related to their asthma, cancer, coronary artery disease, COPD, dementia, diabetes, heart failure, and any other condition as required by the state of Florida.

Healthy Behaviors Program

Aetna Better Health of Florida also offers Healthy Behaviors programs that provide specific interventions for a subset of our population within the context of Integrated Care Management. These interventions are aimed at assisting member's lead healthier lives. We offer Smoking Cessation, Weight Management, Substance Abuse and Prenatal/Postpartum Programs. We are here to help you !

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