



## Virtual Provider Townhall (BH)

We cordially invite you to our first 2025 Provider Event. It will be held virtually, and all office staff are welcome to join!

### Topics

NEW contract updates effective 2/1/2025:

- Provider Engagement & Support
- Continuity of Care (COC)
- Contracts
- Prior Authorization
- Timely Filing Requirements
- Behavioral Analysis
- EFT/ERA
- Availity/Portal
- Claims
- ProgenyHealth
- Provider Manual, Newsletters, Notifications
- & More

All provider trainings are uploaded on our website:

- <https://www.aetnabetterhealth.com/florida/providers/webinar-trainings.html>

**When:** Wednesday, February 5, 2025

**Time:** 11:00AM-12:00PM EST

**How to call in:**

Click here to join the meeting in Teams:

- <https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting>
- **Meeting ID:** 228 493 031 767
- **Passcode:** Se9837kF

**Tenant key:** [heartbeat@m.webex.com](mailto:heartbeat@m.webex.com)

**Video Conference ID:** 115 420 357 6 Or

**Call in (audio only):** +1 860-785-4641,

**Phone Conference ID:** 144 300 25#