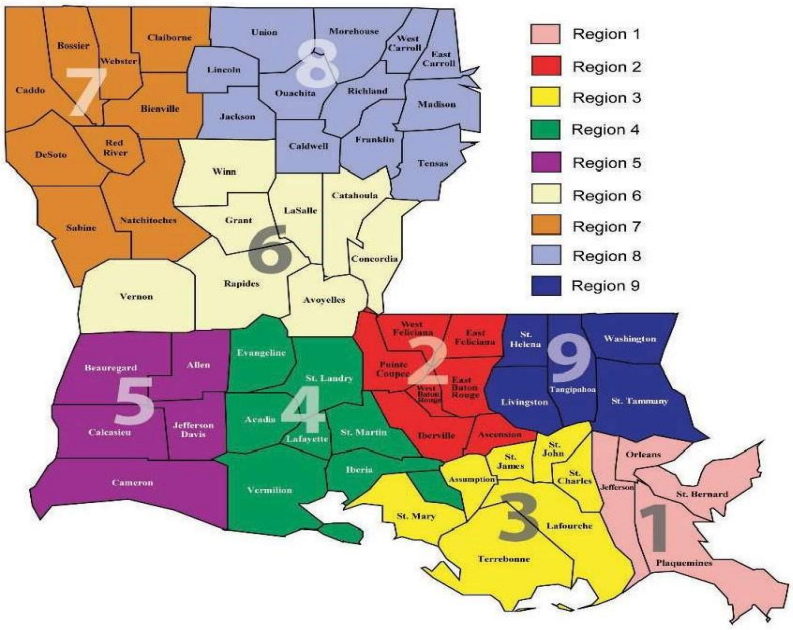
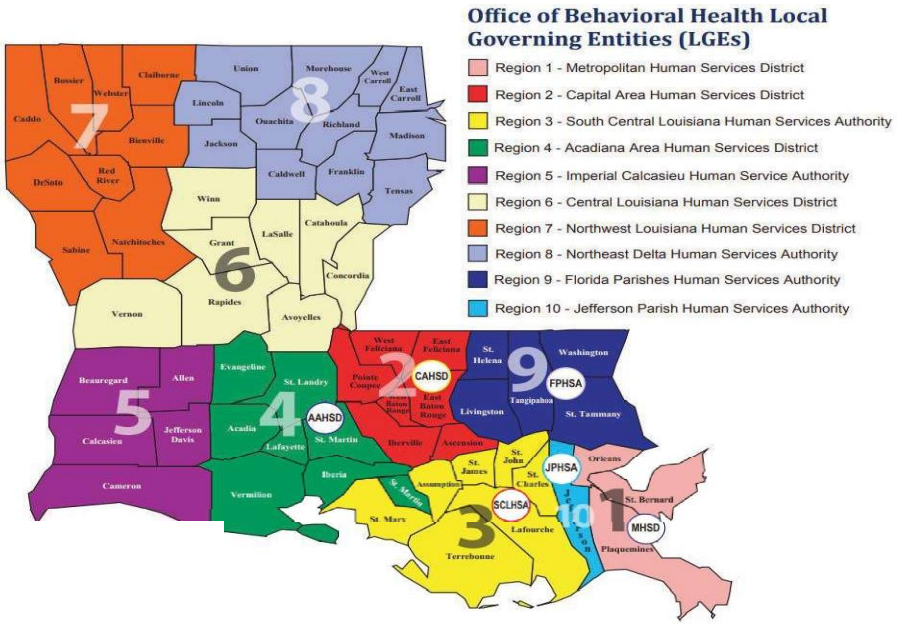
Aetna Better Health of Louisiana Provider Experience

Physical Health Provider Experience Representatives and



Contact Info	Region	Parishes	Provider Groups
Keiwana Hymel HymelK@aetna.com 504-264-8445	1	Orleans, Jefferson, St. Bernard, Plaquemines	Tulane
Nechelle Keller KellerN2@aetna.com 225-496-1035	2 6	Ascension, East Baton Rouge, West Baton Rouge, East Feliciana, West Feliciana, Point Coupee, Iberville, Avoyelles, Rapides, Vernon, Grant, Winn, LaSalle, Catahoula, Concordia	FMOL Ochsner
Kristen Hollier HollierK@aetna.com 337-458-6963	4 5	St. Landry, Evangeline, Acadia, Lafayette, St. Martin, Iberia, Vermillion, Beauregard, Allen, Calcasieu, Jefferson Davis, Cameron	Verity
Kimeya Alexander AlexanderK6@aetna.com 959-299-6823	3	Assumption, Terrebonne, Lafourche, St. Charles, St. John, St. James, St. Mary	OOS, DME, Labs, Ambulance, Home Health
Whitney Walker WalkerW@aetna.com 318-540-4017	7	Sabine, Natchitoches, DeSoto, Red River, Caddo, Bossier, Webster, Claiborne, Bienville	Willis Knighton
Tonya Nelson NelsonT1@aetna.com 318-314-4037	8	Tensas, Franklin, Caldwell, Jackson, Lincoln, Union, Ouachita, Richland, Madison, East Carroll, West Carroll, Morehouse	HealthLink
Elizabeth Oubre OubreE@aetna.com 985-645-1550	9	St. Tammany, Tangipahoa, Washington, St. Helena Livingston	North Oaks LCMC

Behavioral Health Provider Experience Representatives and Regions:



Contact Info	Region	Parishes
Krystal Brown Caulfield BrownK40@aetna.com 504-289-5825	1	Orleans, St. Bernard, Plaquemines
	8	Tensas, Franklin, Caldwell, Jackson, Lincoln, Union, Ouachita, Richland, Madison, East Carroll, West Carroll, Morehouse
	9	St. Tammany, Tangipahoa, Washington, St. Helena, Livingston
	10	Jefferson
Shalonda Schiele SchieleS@aetna.com 318-758-0289	2	Ascension, East Baton Rouge, West Baton Rouge, East Feliciana, West Feliciana, Point Coupee, Iberville
	3	Assumption, Terrebonne, Lafourche, St. Charles, St. John, St. James, St. Mary
	5	Beauregard, Allen, Jefferson Davis, Calcasieu, Cameron
Sandy Wilson Sandra.Wilson5@aetna.com 318-243-4756	4	St. Landry, Evangeline, Acadia, Lafayette, St. Martin, Iberia, Vermillion
	6	Avoyelles, Rapides, Vernon, Grant, Winn, LaSalle, Catahoula, Concordia
	7	Sabine, Natchitoches, DeSoto, Red River, Caddo, Bossier, Webster, Claiborne, Bienville